

2008 ANNUAL REPORT

A CORNERSTONE  
OF THE  
COMMUNITY

# A Message From The PRESIDENT

Twenty-four hours a day, seven days a week.

Nurses, physicians, dieticians, housekeepers and clinicians work around-the-clock to ensure healthcare is here when you need it. Whether it's a broken arm in the emergency room on Sunday afternoon or a heart attack at 2 a.m. on the Fourth of July, Chambersburg Hospital, Waynesboro Hospital and Summit Health's other affiliates stand ready to care for you.

**We are proud to offer high quality medical care right here at home.**

*Imagine living in Franklin County without a community hospital nearby. When every minute is precious to you or your loved one, reaching the nearest emergency room quickly could mean the difference between life and death.*

I think of a patient who was experiencing a major heart attack in Waynesboro. The Waynesboro Hospital team assessed him, and then raced him by ambulance to the cardiac catheterization lab at Chambersburg Hospital. Our top-rated cardiology services saved his life. Together, your local hospitals were able to correctly diagnose and coordinate the desperately needed care.

As nonprofit entities, Chambersburg Hospital, Waynesboro Hospital and other Summit Health affiliates are here to serve community members across the greater Franklin County region. Our volunteer hospital board members share their time, talents and energy without compensation. There are no shareholders to receive dividends or gain from the rising value of stock. There are no private owners who benefit from "profits."

Because Summit Health and its affiliates are charitable organizations, any unspent funds at the end of the fiscal year are reinvested to keep superior healthcare available in Franklin County.



Norman B. Epstein,  
President and CEO

“Despite the many challenges in healthcare today, Summit Health reinvests to keep the system strong, viable, and ready to meet your and your family’s needs each and every day.”



*Chambersburg Hospital*

- ◆ Healthcare capabilities regularly improve with cutting edge technologies to diagnose and treat diseases and conditions. The newest medical innovations are incredibly expensive, yet they can save more lives.

*Waynesboro Hospital and Chambersburg Hospital invested more than \$2 million in imaging technology that will give doctors the ability to better diagnose and treat our patients. The 64-slice CT scanner gives clinicians a 3-D view of the body and organs, which they can turn to view from any angle. Images can be shared simultaneously for consultation with other physicians involved in a patient's care.*

*Summit Health spent \$1.5 million this year to acquire and implement digital mammography across its affiliates. There is no doubt this technology makes it easier for clinicians to find breast cancers earlier. Think about the women in your life who might one day be saved by early detection.*

- ◆ Hospital facilities require regular maintenance, occasional renovation and even expansions to meet the needs of today's patients and technologies.

*During the past five years we updated the Chambersburg Hospital emergency department to meet the needs of a growing community. A new medical building on Norland Avenue now houses the John L. and Cora I. Grove Cancer Center, a dedicated facility for cancer treatment. This year, we built new staff and visitor parking lots to prepare for upcoming state-of-the-art patient care facility expansions at both Chambersburg Hospital and Waynesboro Hospital. These facility upgrades keep us prepared to serve our communities for decades to come.*



Waynesboro Hospital

- ◆ Attracting and retaining highly trained physicians to smaller rural communities remain top priorities – at a very high expense.

*This fiscal year, Summit Health invested more than \$10.3 million to recruit and retain the very best medical professionals. Examples include a board-certified vascular surgeon, medical oncologist, urologist, psychiatrist, and a fellowship-trained breast surgeon.*

- ◆ The national nursing shortage is a pressing issue faced by all hospitals, with no easy solution.

*This past year we invested in our nursing staff's continued education by providing more than \$2.7 million in scholarships and educational programs. As full-time employees, new nursing graduates now complete an 18-month nurse residency program, developed by Summit Health. While they directly care for patients, new nurses also address nursing and patient care issues in a classroom setting, as well as simulated patient rooms, with an experienced and highly-skilled nursing staff. This has resulted in improved nursing skills and higher job satisfaction and retention.*

- ◆ More patients without insurance are treated each year. Plus, financial reimbursement for services provided to patients at both Chambersburg Hospital and Waynesboro Hospital continues to decline.

*This past year, unreimbursed and charity care rose to more than \$21.2 million. These patients are your neighbors, friends and family. Charity care is a core component of our mission, "to improve the health and well being of the people living in communities we serve in Franklin County and surrounding areas."*

Despite the many challenges in healthcare today, Summit Health reinvests to keep the system strong, viable, and ready to meet your and your family's needs each and every day.

Many communities across the nation have lost their local hospitals. With outstanding leadership and an eye toward the future, Summit Health will be here caring for the residents of greater Franklin County for decades to come – right here at home.

Proud to serve you,  
Norman B. Epstein, President and CEO

“Whether it’s a broken arm in the emergency room on Sunday afternoon or a heart attack at 2 a.m. on the Fourth of July, Chambersburg Hospital, Waynesboro Hospital and Summit Health’s other affiliates stand ready to care for you.”



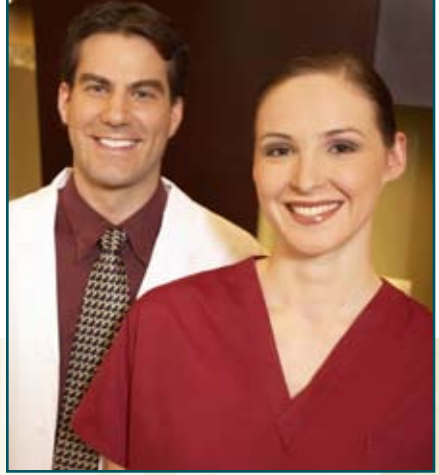
# Community SERVICE



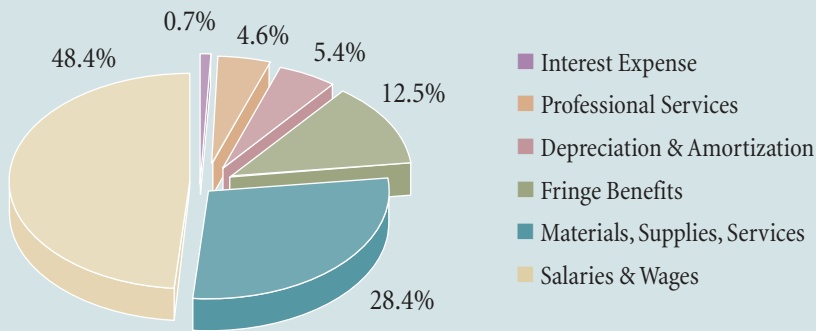
	CHAMBERSBURG HOSPITAL	WAYNESBORO HOSPITAL	TOTAL
Number of Beds	240	64	304
Admissions	13,283	3,338	16,621
Outpatient Visits	287,397	115,855	403,252
Emergency Room Visits	52,994	23,722	76,716
Births	1,475	489	1,964
Surgical Visits	8,219	3,783	12,002
Radiological Procedures	153,499	48,515	202,014
Laboratory Tests	988,665	378,619	1,367,284
Outpatient Registrations	340,391	115,855	456,246
Inpatient Days	55,794	12,165	67,959
Average Length of Stay	4.2	3.6	4.0
Average Daily Census	152	33	186
Employees	1717	496	2,213*
Volunteers	473	204	677
Physicians	261	174	321

\*Does not include other Summit Health affiliates

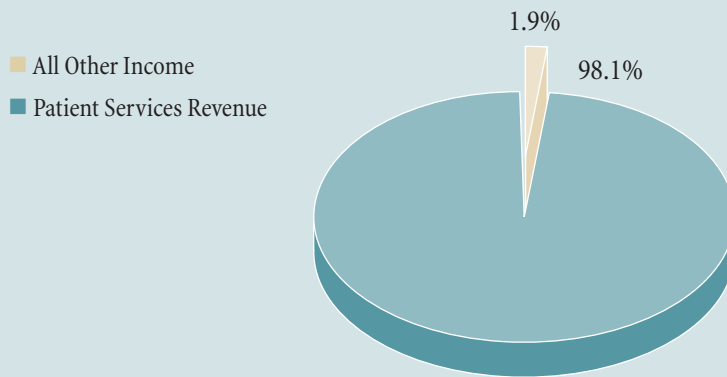
# FINANCIALS



## EXPENSES



## REVENUE



Give  
for a  
GREATER  
HOSPITAL

Your  
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LINE  
of  
HEALTH  
DEFENSE



# Annual Fund

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Chambersburg Baptist Church  
Norland Avenue Pharmacy, LLC  
Order of the Eastern Star, First Court  
Chapter Number 470

◆ **Denotes 1895 Club**  
Named for the year **Chambersburg Hospital** opened its doors. Donors make a \$10,000 commitment, payable over a maximum of ten years, to help ensure Chambersburg Hospital remains a community cornerstone.

† **Denotes 1922 Club**  
Named for the year **Waynesboro Hospital** opened its doors. Donors make a \$10,000 commitment, payable over a maximum of ten years, to help ensure Waynesboro Hospital remains a community cornerstone.

# Tribute GIFTS

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Medical Staff

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Medical Staff

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